



19 January 2010

**Sceptre Communication Inc.  
113 Sceptre Court NW  
Calgary, Alberta  
T3L 1X9**

Re: **EnGenius DuraFon (Phone System Enhancements)**

Attention: **Ms. Melissa Gregory**

Dear Melissa,

On behalf of the North East Sportsplex I'm dropping you a note to express our 100% satisfaction with the new EnGenius phone system enhancement your firm made to our existing telephone network! The coverage is exceptional in all areas of our building which is extremely impressive given the metal sheathed interior design characteristics of the complex.

We struggled for over 15 years trying to find a workable solution to our internal communication needs and are very pleased to be able to say that Sceptre Communications Inc. came through for us with flying colours!

Thank you very much for introducing us to this new technology and for the exceptional products and services offered by your company! We are looking forward to working with you again in the future.

Sincerely,

Perry M. Cavanagh, RET  
General Manager  
North East Sportsplex Society

[www.nesportsplex.com](http://www.nesportsplex.com)