

February 2, 2012

Dave Stosky  
Sceptre Communications  
1711 10 Ave. S.W.  
Calgary, AB T3C 0K1

Dear Mr. Stosky:

The VoIP Avaya system that you recently installed for Flexpipe Systems has been working fantastic. We've been able to leverage our existing network and extend the VoIP telephones to remote sites replacing the existing traditional POTS lines resulting in carrier savings, increased functionality, very happy employees and customers now experience consistency & reliability over our previous systems when calling our sites.

Adds/Moves/Changes are now simple to manage and the service received from Sceptre Communications for our Service Contract has been excellent.

Thank you very much Dave for all your hard work in deploying this system in Flexpipe Systems. It is very much appreciated as we grow our business and we wish you success in yours.

Sincerely,



Rob Jessup  
IT Manager  
Flexpipe Systems  
3501 54<sup>th</sup> St. S.E.  
Calgary, AB T2C 0A9