



**INTELLIGENT COMMUNICATIONS**

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To whom it may concern,

Thank you for your interest in considering an Avaya phone system from our Business Partner Sceptre Communications Inc.

Sceptre Communications is a top Avaya IP Office Business Partner, in the Western region. I can confirm that this partner has followed and completed all training available and required for designing, installing and maintaining the Avaya IP Office systems that they are offering. Sceptre Communications also have the capability of supporting your organization with technical support.

They bring several years of experience in the Telecom and infrastructure industry. Avaya and Sceptre Communications can deliver excellent service and reliable products.

As the leader in IP Telephony and Call Centers, Avaya delivers world class products backed by the research and development of Avaya Labs. This allows Avaya and our Top Partners to deliver business solutions to leading organizations in the world, including 90% of the FORTUNE 500®.

Please contact me anytime for more information regarding Avaya's product or our relationship with Sceptre Communications. I'm excited that you have chosen one of our top partners to present our products and look forward to supporting Sceptre for this opportunity.

Best Regards,

A handwritten signature in black ink, appearing to read "John Williams", with a long horizontal flourish extending to the right.

John Williams